

[REDACTED]
[REDACTED]
Warwick
[REDACTED]

25/5/05

Dear Mr [REDACTED],


The forwarded extract, containing extremely damning statements in relation to my partner and myself, in respect of our occupations as foster carers, has been provided to us by CSCI. These statements are made by yourself, despite the fact that we have never met you.

We understand, in addition, that you have sent similar communications, in respect of ourselves, to other agencies. We were, prior to now, completely unaware of this.

As the formal complaint we raised with Northamptonshire (concerning the inappropriate placing with ourselves of a teenage boy, with

a known (but not disclosed to us) serious sexual
abuse history) was the first formal complaint
we had ever raised; we require you to explain
the first sentence of paragraph 16 of your
communication to the NSIC (now CSCI). This
complaint was made, formally, upon the
advice of The Fostering Network, who advised that
it was too serious to be made otherwise (this is
on record)

We also require copies of what you
have relied upon, in making the statements
you have ^{in respect of ourselves.} This request is made under
the Data Protection Act 1998, and failure
to respond to it, within the time allowed
under the Act will result in referral of the matter
to the Information Commissioner.

Yours sincerely
Elizabeth 

the formal complaint made by Ms Calleja and her partner to Northampton County Council SSD.

15 Not applicable

16 What is however even more pertinent, it seems, is the apparent consistent and regular occasions on which the carers made formal complaints as a first course of action, rather than seeking negotiated or informal means of resolving concerns. This has the potential result of seriously detracting from partnership working, causing as it would a defensive working relationship rather than a partnership in finding a means to resolving difficulties in an what is, in reality, an imperfect World. Such an approach is regrettable in the extreme, and it is not conducive to achieving the best possible outcomes for vulnerable children; indeed I believe it has the potential to distract the true professional from their duty of care.

17 Not applicable

18 Not applicable

19 Finally, I have undertaken this response to the NCSC as an individual professional, and no charge will be applied to any agency (including Happen Fostercare). Any further involvement of Williams Ross Consultants in this matter may insure a fee.

For the urgent attention
of Mr [REDACTED]
of [REDACTED]

[REDACTED]
Warrack
[REDACTED]

EMM WPM

26/5/05

Dear Mr [REDACTED]

We have now obtained information,
on how to proceed against you through the Courts.
This step will be taken because of the Seriousness
of the comments you have made, in respect of
my partner and myself, and your distribution of
them; in the absence of your agreeing to rectify
or have destroyed what you have written.

My partner and I raised a formal complaint
with Northamptonshire, as you are aware, concerning
the inappropriate placing with ourselves of a thirteen
year old boy, with a known, serious sexual abuse
history, which was not disclosed to us. As I
previously informed you, the complaint was made.

formally, upon the advice of the Fostering Network.
This advice is on record.

Our complaint to Northamptonshire was fully substantiated. A very full apology from the authority was offered to us, which was accepted. The trauma caused to us by the situation was recognised and an assurance given, that they would take steps to ensure that what happened to us, never happened again (this was our objective in raising the complaint)

We went on to raise a formal complaint (after some hesitation, which is documented) with the NCSC (now CSCI) against blaffer Foster care Agency (who employed yourself as an Independent Consultant). This complaint concerned this Agency's treatment of us, following our raising our complaint with Northamptonshire formally. They put considerable pressure upon us to raise the complaint informally, and when we did not agree to this they reacted

as is documented in the Third stage Report into our complaint, produced by Judy Downey on behalf of the Commission. This report also gives the reason for Happer's reaction, it was about concern that a formal complaint, could bring focus on their own part in the serious child protection incident which had occurred.

The complaint we raised against Happer Foster care, is also fully upheld.

As I previously informed you, we are now aware, that you have sent reports concerning ourselves, to agencies other than the Commission. We require full information concerning these from yourself. That is copies of what you have written, and disclosure of all of the agencies you have sent them to.

We are fully aware that your processing of data, in relation to my partner and myself, is in serious breach of the Data Protection Act 1998.


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and the principles of good practice within it.

You have never met us, you have never informed us of any case you thought you had against us, and consequently gave us no opportunity to answer this.

You have made and have distributed the most damning comments in respect of ourselves and our competence as foster carers, entirely without our knowledge.

Our request of yesterday's date, for subject access remains. We look forward to hearing from you as a matter of urgency.

Yours sincerely,

Elizabeth 

[REDACTED]
[REDACTED]
Lancaster
[REDACTED]

13/6/05

Dear Mr [REDACTED],

We write in respect of our letter to you dated 26/5/05, in which we asked you to retract the comments you have made in respect of ourselves to the NSC (now CSCI) and other agencies. Can we please have a response to this letter?

With regard to our Subject Access request, dated 25/5/05, we note that you have not acknowledged this, although we realise that the period allowed under the Data Protection Act 1998, for response, has not yet expired.

We look forward to hearing from you, without delay.

Yours sincerely,

Elizabeth [REDACTED]